NATHANIEL P. SYGUIA

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Professional Summary

Automation-focused developer with experience building workflow-driven applications that integrate AI, APIs, and operational tooling. Skilled in designing systems where frontend interfaces trigger orchestrated automation pipelines, enabling reliable workflows, conditional routing, and AI-assisted interactions. Background in operations and patient support provides strong understanding of real-world business processes, enabling practical automation systems that improve efficiency and user experience.

Projects

Automation-Enabled Mental Health Platform — Personal Project

Portfolio Site: mindcare.nathsycode.dev

Full Demo Playlist: https://www.youtube.com/playlist?list=PLm9QvqA1_01_PPYLff-U43KSBiC8kR-rP

- Built a full-stack prototype demonstrating AI-assisted workflow automation for a mental health services platform.
- React frontend with chat assistant and guided workflows.
- AI intent classification with conditional workflow routing.
- n8n pipelines for orchestration, logging, and response handling.
- Backend-driven UI actions so workflows can control frontend state.
- Portfolio-safe mode with mocked AI responses to control API costs.

Tech: React, JavaScript, Supabase, n8n, REST APIs, Google Sheets, AI APIs

CRM Automation and Integration Projects — GymTopia / Client Projects

- Built dynamic scheduling pages adapting calendar widgets based on user location.

- Created conditional feedback forms with automated response capture using hidden fields.
- Implemented backend automations using GoHighLevel API to generate sub-accounts and update custom fields.
- Integrated CRM platforms with third-party services using Zapier and custom API endpoints.

Tech: JavaScript, HTML, CSS, GoHighLevel API, Zapier

Technical Skills

Languages & Frameworks: JavaScript, React, HTML5, CSS3

Automation & Integrations: n8n, Zapier, REST APIs, Webhooks, Workflow Automation

Platforms & Tools: Supabase, GoHighLevel, Keap CRM, Git, Vite

Data & Productivity: Google Workspace, Microsoft Office (VBA)

Professional Experience

Patient Care Coordinator — Hone Health (Remote, New York)

Feb 2025 – Dec 2025

- Managed high-volume patient support tickets using Zendesk and internal systems.
- Coordinated appointment scheduling and rescheduling workflows to maintain continuity of care.
- Assisted patients with onboarding, documentation, and service navigation.
- Partnered with operations teams to identify process improvements and strengthen patient experience.

Tech Specialist / Project Coordinator — GymTopia.AI (Remote, California)

Aug 2023 – Jan 2025

- Implemented CRM automation workflows improving operational efficiency for client businesses.
- Built custom frontend interfaces and API integrations connecting CRM systems and external services.

- Troubleshot technical issues and optimized automation pipelines.
- Delivered technical solutions tailored to client requirements.

HROD Project Employee — UNILAB, Inc.

August 2022 – June 2023

- Administer survey process to target participants and evaluators through management of leadership profile assessment platform, its applicable communication releases, and ensuring
  participation through monitoring and tracking
- Created and presented Documentation Template for Succession Planning

HR Training Associate — China Banking Corporation

Jan 2017 – Jul 2019

- Organized and facilitated corporate training programs and onboarding sessions.
- Managed internal learning systems and training documentation.
- Conducted employee exit interviews and documented HR processes.

Education

University of Santo Tomas — Bachelor of Science in Psychology

2012 – 2016

Certifications

- Responsive Web Design — freeCodeCamp
- JavaScript Algorithms and Data Structures — freeCodeCamp

Awards

- Model Employee of the Year — China Banking Corporation
- Psychology Thesis Poster Competition — 2nd Place